

Hazy Hills WSC

Annual Members Meeting

June 27, 2024



Introduction of the Board of Directors

(Opening Remarks)

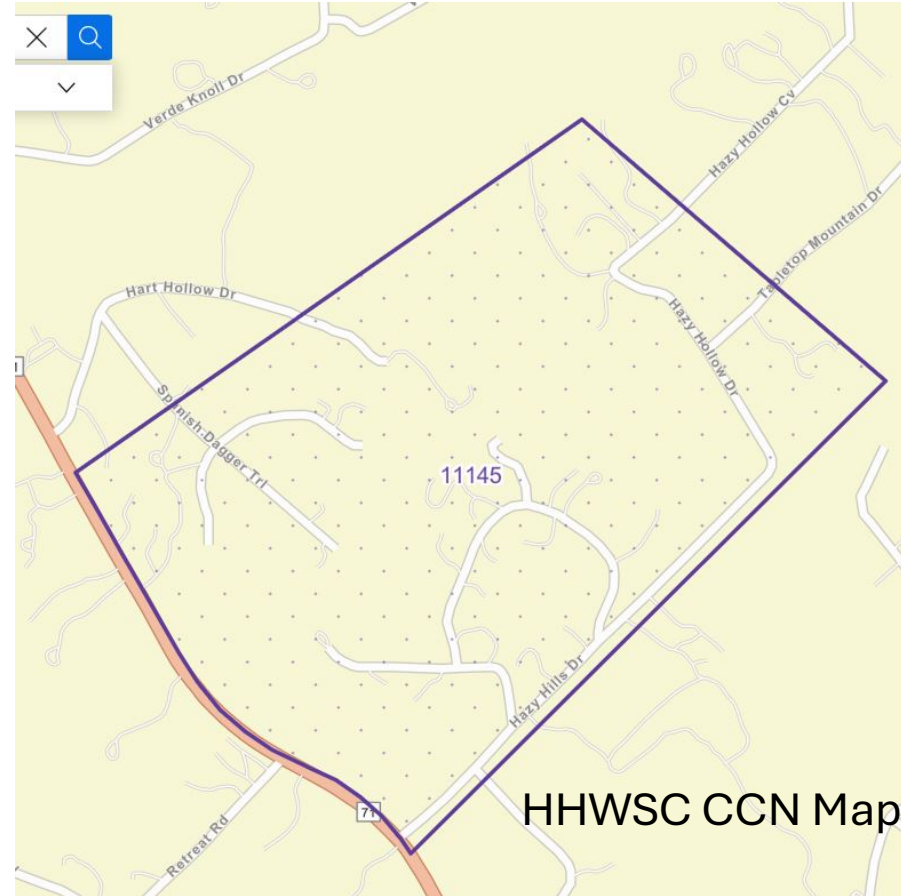
- Mike Thering (President – Serving since 2011)
- Shawn Young (Vice President – Serving since 2011)
- Marilyn Boyer (Treasurer – Serving since 2015)
- Kate Evans (Secretary – Serving since 2011)
- Vacant Board Member Seat

Introduction of Spicewood Utilities Services

(Opening Remarks)

- Curtis Jeffery (Owner/Operator)
- Samantha Jeffery (Administrator)

Member/Community Growth (Opening Remarks)



Agenda

- Opening remarks (Mike Thering – President)
 - Introduction to Board of Directors and Spicewood Utility Services (SUS) Staff
 - Member/Community growth
 - Review Agenda
- Financials (Marilyn Boyer - Treasurer)
- Water system operational performance and water quality/testing status (Curtis Jeffery– SUS)
- Water System Upgrades and Proposed Water System Improvement (Shawn Young –Vice President)
- Payment using Credit Card (Kate Evens)
- TCEQ Capacity Requirements vs Current Water System Capabilities (Mike Thering)|
- Water Rate Increase for high water users (>10,000 gal/mo) (Mike Thering)
- Late Fee Increase
- Board of Directors Vote to approve Equity Buy In Fee of \$2,019 for new member.
- Questions from Members

Treasurer Report (Marilyn Boyer)

- Escrow \$23,688.02
- Operating \$34,769.86
- 6/7 Voided check #1342 and sent to SUS for credit card account
- 6/7 Ace Construction for tank removal and disposal \$15,965.00 (to be reimbursed from Escrow)
- 6/10 Spicewood Utilities for May bill \$3,187.00
- 6/19 Burley Oaks for reimbursement on water bill (see new account Whitehair who paid again) \$84.42
- 6/20 PEC May usage Total \$197.81 (\$147.45 and \$50.36)
- 6/21 Zoom monthly recurring \$17.04
- I am waiting for Escrow account to reimburse \$366.50 that we paid to Southwest Engineers on May 16, 2024. (Also, the \$15,965.00)

Water System Report (Curtis Jeffery)

Water System Upgrades and Proposed Improvements

(Shawn Young)



In the beginning - 2011



Now

Water System Upgrades and Proposed Improvements

(Shawn Young)

Current Upgrades:

- Pressure tank – Safety concerns
- Painted main pump house and water tank
- Drilled new well, increasing capacity by >2X
- Bought 2 well houses to protect Well #3 & #4
- Installed generator transfer switch to allow system to operate from generator power in case of outage.
- Demoed /removed old concrete water storage tank – Safety concerns

Water System Upgrades and Proposed Improvements

(Shawn Young)

Proposed Upgrades:

- Install Electronic Meters
 - Allows Members to see near real time water usage
 - Be able to respond to water leaks faster
 - Help in improving our water loss
- Upgrade Water Distribution Lines
 - Current water distribution lines are nearing capacity. HHWSC may be required to upgrade them to maintain compliance with TECQ regulations.

Online Payment is now Available

(Kate Evens)

- We have partnered with Nexbillpay to extend an additional payment option for customers interested in using their check, debit card or credit card to pay their bill.
- Nexbillpay is a trusted third-party automated payment service that allows you to pay your bill online.
- An AutoPay service is also available.
- Service fee:
 - To use this service, Nexbillpay charges a small service fee to cover payment handling and all processing charges. Service fee will be calculated and disclosed prior to finishing your payment.
 - Hazy Hills WSC does not keep any part of the Nexbillpay service fee. Nexbillpay is a separate entity providing a service for all the customers of Hazy Hills WSC.

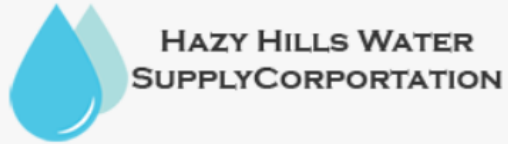
Payment using Credit Card or E-Check

(Kate Evens)

- How do I use this service?
- Customers will need the following to pay their bill online:
 - The account number (located on your billing statement).
 - Your payment method: check, debit card or credit card
- A link to sign up can be found on the Hazy Hills WSC website (www.HazyHillsWSC.org)
- Or you can call 877-452-8477 and pay via an automated phone payment system.

Payment using Credit Card

(Kate Evens)



Pay Your Bill Online 24/7

Hazy Hills WSC has partnered with Nexbillpay to extend an additional payment option for customers interested in using their debit or credit cards. Nexbillpay is a trusted third-party automated payment service that allows you to pay online.

You will need your Account Number provided on your statement.

If you do not have your statement handy, you may request your Account Number by calling Hazy Hills WSC at 512-568-6148

Make a One-Time Payment

Use our Quick Pay service to make a fast payment without creating an account.

[PAY NOW](#)

Please enter your username and password.

Username *

Password *

[SIGN IN](#)

Don't have an account yet?

[SIGN UP NOW!](#)

PAY BY PHONE 877-452-8477

[FORGOT USERNAME OR PASSWORD?](#)

TCEQ Capacity Requirements vs Current Water System Capabilities

(Mike Thering)

- Our water system has to maintain certain capacity levels in accordance with TCEQ regulations
 - Well Production
 - Water Tank Capacity
 - Pressure Tank Capacity
 - Pressure Tank Pressure Capacity
 - Line Distribution Capacity
- Need to hire an Engineering Firm to perform a water system capability status.

Water Rate Increase for high water users (>10,000 gal/mo)

(Mike Thering)

Current Rate per 1K Gal	Gallons	Gallons Subtotal	Rate Subtotals	Proposed Rate per 1K Gal	Gallons	Gallons Subtotal	Rate Subtotals
\$3.46	3000	3000	\$10.38	\$3.46	3000	3000	\$10.38
\$5.00	3000	6000	\$25.38	\$5.00	3000	6000	\$25.38
\$7.00	2000	8000	\$39.38	\$7.00	2000	8000	\$39.38
\$10.00	2000	10000	\$59.38	\$10.00	2000	10000	\$59.38
\$15.00	5000	15000	\$134.38	\$30.00	10000	20000	\$359.38
\$20.00	5000	20000	\$234.38	\$40.00	5000	25000	\$559.38
\$25.00	10000	30000	\$484.38	\$50.00	5000	30000	\$809.38
\$30.00	above 30K gal			\$50.00	Above 30K gal		

New rates will go into affect on your September water bill

Late Fee Increase

(Mike Thering)

- Late fees will increase from \$15 to \$25.
- This will go into effect on September 1, 2024

Board of Directors Vote to approve Equity Buy In Fee

- Equity Buy in Fee is based on the current value of the water system divided by number of current customers.
- Proposed Equity Buy in Fee is \$2019
- For new members only
- Goes toward future improvements
- Implementation Date of July 15th 2024

Questions from Members



Vote on Board of Directors

- Mike Thering (President - running unopposed)
- Shawn Young (Vice President – running unopposed)
- Marilyn Boyer (Treasurer – running unopposed)
- Kate Evans (Secretary – running unopposed)
- Vacant Board Member Seat

Vote to Adjourn